



REP NAME: _____
PHONE/FAX: _____

Dear Valued Customer:

Welcome to eMerchant Processing's Merchant Program. We are happy to have you on board for electronic transaction processing. Our commitment to our customers is unparalleled in the industry, and we will provide you the quality financial services that you deserve.

To offer the most efficient and expedient service, we provide a **24 hour customer support help desk.** Once you begin processing, any questions regarding deposits or statements can be directed to your customer service center at: **1-888-288-2692**

Merchant Hot Lines For Service

VISA/MASTERCARD

MERCHANT I.D. # _____ ALL INFORMATION ➡

CUSTOMER SERVICE FOR ACCOUNT PROBLEMS AND QUESTIONS

1-888-288-2692

DIALPAY VOICE AUTHORIZATION ➡

1-800-291-4840

AMERICAN EXPRESS

MERCHANT I.D. # _____ ALL INFORMATION ➡

CUSTOMER SERVICE FOR AMEX
7 DAYS/ 24 HOURS
1-800-528-5200

VOICE AUTHORIZATION ➡

1-800-528-2121

DISCOVER

MERCHANT I.D. # _____ ALL INFORMATION ➡

CUSTOMER SERVICE FOR DISCOVER
7 DAYS/ 24 HOURS
1-800-347-2000

VOICE AUTHORIZATION ➡

1-800-347-1111

FREE SUPPLY DESK

1-800-396-5660 option 4 (eMerchant Processing Administrative office.)

Please leave a message and provide the following:

- 1) name of business
- 2) terminal make and type

NOTE: Paper supplies are shipped based on processing volume. Supplies will be sent free of charge within 48 hours via UPS ground. Please note that this arrangement is made by EMP. If supplies are ordered through the customer service line, you will be billed.